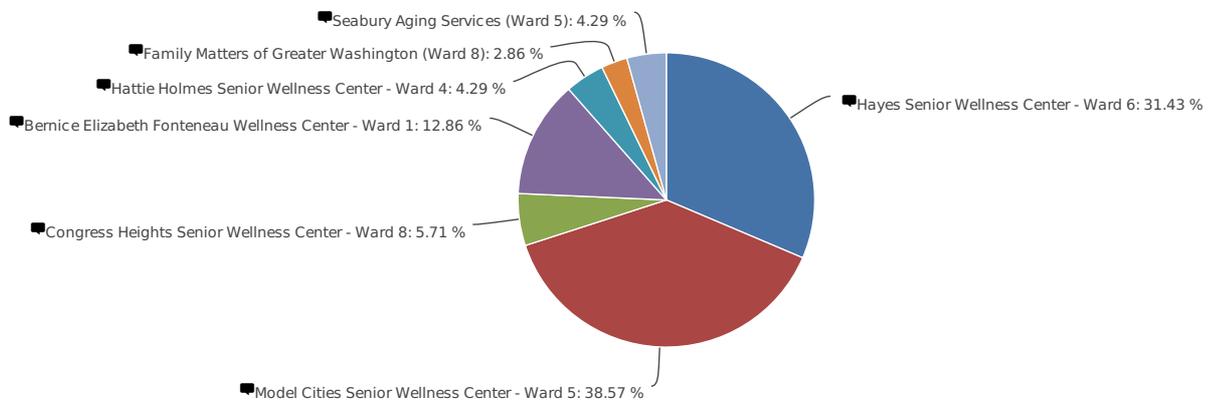


Grade DC Report: Month-End

Location Performance Trends

NAME	NOVEMBER	OCTOBER	SEPTEMBER	AUGUST	JULY
DCOA	▲ A+ $\frac{406}{82}$	A+ $\frac{402}{73}$	A $\frac{577}{106}$	A $\frac{671}{88}$	A+ $\frac{444}{80}$
East River Family Strengthening Collaborative (Ward 7)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	A- $\frac{42}{4}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
DC Office on Aging	-- $\frac{0}{0}$	-- $\frac{10}{1}$	A+ $\frac{36}{5}$	-- $\frac{6}{1}$	-- $\frac{2}{1}$
Seabury Aging Services (Ward 5)	▲ A+ $\frac{10}{3}$	-- $\frac{3}{1}$	A $\frac{13}{6}$	-- $\frac{6}{2}$	A $\frac{13}{4}$
Model Cities Senior Wellness Center - Ward 5	▲ A+ $\frac{121}{27}$	A $\frac{105}{15}$	A+ $\frac{37}{6}$	A- $\frac{130}{20}$	A+ $\frac{92}{17}$
Family Matters of Greater Washington (Ward 8)	▲ -- $\frac{11}{2}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{3}{1}$	-- $\frac{0}{0}$
Hayes Senior Wellness Center - Ward 6	▼ A $\frac{133}{22}$	A $\frac{153}{28}$	B+ $\frac{271}{39}$	A- $\frac{286}{31}$	A+ $\frac{122}{16}$
Terrific, Inc. (Ward 4)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{8}{2}$
Terrific, Inc. (Ward 1)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
IONA Senior Services (Ward 3)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{4}{1}$
The Washington Seniors Wellness Center - Ward 7	-- $\frac{0}{0}$	-- $\frac{5}{1}$	-- $\frac{17}{2}$	B+ $\frac{58}{8}$	B+ $\frac{13}{3}$
Congress Heights Senior Wellness Center - Ward 8	▲ A+ $\frac{60}{4}$	A+ $\frac{44}{4}$	A+ $\frac{53}{3}$	A+ $\frac{87}{6}$	A+ $\frac{137}{15}$
Hattie Holmes Senior Wellness Center - Ward 4	▲ A+ $\frac{19}{3}$	-- $\frac{0}{0}$	-- $\frac{32}{1}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
Family Matters of Greater Washington (Ward 6)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	A+ $\frac{38}{9}$	-- $\frac{0}{0}$
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	▼ A+ $\frac{34}{9}$	A+ $\frac{13}{3}$	-- $\frac{3}{1}$	-- $\frac{0}{0}$	A+ $\frac{17}{4}$

Location Distribution



Location Category Benchmarks

	OVERALL	FACILITIES AND AMENITIES	SERVICE	OFFERING	POLICIES	GENERAL EXPERIENCE
DCOA	406 Insights 82 Reviews	188 Insights 73 Reviews	154 Insights 63 Reviews	22 Insights 9 Reviews	2 Insights 1 Reviews	1 Insights 1 Reviews
Hayes Senior Wellness Center - Ward 6	133 Insights 22 Reviews	51 Insights 22 Reviews	57 Insights 18 Reviews	13 Insights 4 Reviews	2 Insights 1 Reviews	0 Insights 0 Reviews
Model Cities Senior Wellness Center - Ward 5	121 Insights 27 Reviews	69 Insights 26 Reviews	39 Insights 25 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews
Congress Heights Senior Wellness Center - Ward 8	60 Insights 4 Reviews	24 Insights 4 Reviews	29 Insights 3 Reviews	1 Insights 1 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	34 Insights 9 Reviews	22 Insights 9 Reviews	10 Insights 8 Reviews	2 Insights 2 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews
Hattie Holmes Senior Wellness Center - Ward 4	19 Insights 3 Reviews	6 Insights 2 Reviews	10 Insights 3 Reviews	3 Insights 1 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews
Family Matters of Greater Washington (Ward 8)	11 Insights 2 Reviews	3 Insights 2 Reviews	5 Insights 2 Reviews	3 Insights 1 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews
Seabury Aging Services (Ward 5)	10 Insights 3 Reviews	7 Insights 3 Reviews	3 Insights 3 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews

Themes

Top 5 Themes		Bottom 5 Themes	
staff	63	people	3
Facilities	56	micro-wave b...	2
Services offer...	35	intern staff	2
program	19	interns	2
interaction w...	19	some of the l...	1