

**CALL-IN TALK LINE -** Fills the companionship need of seniors living in isolation and loneliness. During normal business hours, seniors can call into the office and talk with caring individuals who are willing to listen and provide friendship.

**Commodity Supplemental Food Program (CSFP)** - Provides free nutritious food to low-income pregnant, postpartum, and lactating women; children ages 1 through 5 years; and residents 60 years and older. CSFP also provides nutrition education to assist participants to improve their health through better nutrition.

**DCOA Ambassador Program** - An initiative to train community residents about the programs and services offered by the D.C. Office on Aging and its Senior Service Network. The ambassadors serve as points of contacts for distributing information about the programs and services available to seniors, persons living with disabilities and caregivers in their wards and communities.

**Emergency Responders Program -** In partnership with the Department of Health, the D.C. Office on Aging will train 100 volunteers as first responders. In case of an emergency or disaster, the first responders will assist local government responders in emergency preparedness, response and recovery, first aid and CPR, special issues dealing with seniors and persons living with disabilities. These trained certified volunteers will assist the Office on Aging and the city in their response to emergency situations.

**Grade DC** - This pilot program enables District residents to submit comments about DCOA and view how others graded the agency. The goal is to help residents better engage with their government, promote government transparency and assist government agencies in improving the quality of their services and customer service.

**Senior Farmers Market Nutrition Program (SFMNP)** - Provides fresh fruits and vegetables seasonally (May -November) to senior citizens of the District of Columbia who are eligible for and participate in the CSFP.

**Senior Home Repair Program -** The D.C. Office on Aging has partnered with YouthBuild Public Charter Schools to provide District seniors with free labor for small home repair, home improvements or painting projects.



