

Grade DC Report: Previous Week

Location Performance Analysis - Previous Week

NAME	GRADE	REVIEWS	INSIGHTS	IMPRESSIONS
DCOA	A+	14	63	69
Hayes Senior Wellness Center - Ward 6	A+	11	54	54
Model Cities Senior Wellness Center - Ward 5	--	2	7	7

Location Performance Monthly Trends

NAME	NOVEMBER	OCTOBER	SEPTEMBER	AUGUST	JULY
DCOA	▼ A $\frac{100}{22}$	A+ $\frac{402}{73}$	A $\frac{577}{106}$	A $\frac{671}{88}$	A+ $\frac{444}{80}$
East River Family Strengthening Collaborative (Ward 7)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	A- $\frac{42}{4}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
DC Office on Aging	-- $\frac{0}{0}$	-- $\frac{10}{1}$	A+ $\frac{36}{5}$	-- $\frac{6}{1}$	-- $\frac{2}{1}$
Seabury Aging Services (Ward 5)	-- $\frac{0}{0}$	-- $\frac{3}{1}$	A $\frac{13}{6}$	-- $\frac{6}{2}$	A $\frac{13}{4}$
Model Cities Senior Wellness Center - Ward 5	▲ -- $\frac{7}{2}$	A $\frac{105}{15}$	A+ $\frac{37}{6}$	A- $\frac{130}{20}$	A+ $\frac{92}{17}$
Family Matters of Greater Washington (Ward 8)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{3}{1}$	-- $\frac{0}{0}$
Hayes Senior Wellness Center - Ward 6	▼ A $\frac{69}{12}$	A $\frac{153}{28}$	B+ $\frac{271}{39}$	A- $\frac{286}{31}$	A+ $\frac{122}{16}$
Terrific, Inc. (Ward 4)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{8}{2}$
Terrific, Inc. (Ward 1)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
IONA Senior Services (Ward 3)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{4}{1}$
The Washington Seniors Wellness Center - Ward 7	-- $\frac{0}{0}$	-- $\frac{5}{1}$	-- $\frac{17}{2}$	B+ $\frac{58}{8}$	B+ $\frac{13}{3}$
Congress Heights Senior Wellness Center - Ward 8	-- $\frac{0}{0}$	A+ $\frac{44}{4}$	A+ $\frac{53}{3}$	A+ $\frac{87}{6}$	A+ $\frac{137}{15}$
Hattie Holmes Senior Wellness Center - Ward 4	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{32}{1}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
Family Matters of Greater Washington (Ward 6)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	A+ $\frac{38}{9}$	-- $\frac{0}{0}$
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	▼ A+ $\frac{20}{5}$	A+ $\frac{13}{3}$	-- $\frac{3}{1}$	-- $\frac{0}{0}$	A+ $\frac{17}{4}$

Location Benchmarks - Previous Week

	OVERALL	FACILITIES AND AMENITIES	SERVICE	OFFERING
DCOA	 63 Insights 14 Reviews	 30 Insights 12 Reviews	 21 Insights 10 Reviews	 1 Insights 1 Reviews
Hayes Senior Wellness Center - Ward 6	 54 Insights 11 Reviews	 25 Insights 11 Reviews	 19 Insights 8 Reviews	 1 Insights 1 Reviews
Model Cities Senior Wellness Center - Ward 5	 7 Insights 2 Reviews	 5 Insights 1 Reviews	 2 Insights 2 Reviews	 0 Insights 0 Reviews

14 Reviews - Previous Week

Your interaction with our Staff, if any: : Mr. Jackson is back with more hours added to his time. We seniors really appreciate you giving Mr. Jackson more time. His massages are healing. He has helped me so much. More great massages. Thank you.

Your impression of our Facilities, if visited: : The program yesterday was also great. Learned a lot about juicing. My friend won a juicer. She said I can use it too. What a great center for us seniors



Hayes Senior Wellness Center - Ward 6



11/08/2013

Your interaction with our Staff, if any: : So happy I decided to come to the center in spite of the rain. What a wonderful program. I love this place. Met Councilmember Bonds. The director is great. She does so much of us. I love this palace.



Hayes Senior Wellness Center - Ward 6



11/08/2013

Your interaction with our Staff, if any: : An excellent informative program yesterday at the Hayes. Councilmember Bonds was there with a nutritionist and a fitness instructor. Give a ways, door prizes and useful information. Thank you for doing so much for the seniors.



Hayes Senior Wellness Center - Ward 6



11/08/2013

Thx guys for the RT?s & MT?s @DCAgingNews @311DCgov @BerrySky911 @Kristlepvh @ProsperPD @kathyw59 @flpublicpower @chicagocomm @kanemackay



DCOA



11/08/2013

Your interaction with our Staff, if any: : The center is growing very fast. Lots of seniors today to get the vouchers for the farmers market. A very good program. Excellent services and wonderfu people. I learned a lot about salt and fruits and vegetables. Thank you.



Hayes Senior Wellness Center - Ward 6



11/06/2013

Your interaction with our Staff, if any: : Wonderful program at this center. So well organizedwell organized and managed. Everyone is so nice and helpful. I love the director. Very professional and concerned about us seniors. Just what we need



Hayes Senior Wellness Center - Ward 6



Everyone is so nice and helpful. Love the director. Very professional and concerned about us seniors. Just what we need in Ward 6.

11/06/2013



Hayes Senior Wellness Center - Ward 6

A+

Your interaction with our Staff, if any: : Great program today. Lecture on salt from our nutritionist plus depart of health came and gave out vouchers for the farmers market. Love this center.

11/06/2013



Hayes Senior Wellness Center - Ward 6

A+

Your interaction with our Staff, if any: : very informative and interesting
Your impression of our Facilities, if visited: : I like the beautiful and upscale design of the building.
Your thoughts on our Services offered, if applicable: : i AM REALLY ENJOYING EVERY CLASS
Any other comments: :

11/04/2013



Hayes Senior Wellness Center - Ward 6

A+

Your interaction with our staff, if any: : The staff are doing good.
Your impression of our facilities, if visited: : The facilities are well kept.
Your thoughts on our Services offered, if applicable: : The services offered are suited to the seniors.
Any other comments: : I am happy to be a member of the Hayes Senior Wellness Center.

11/04/2013



Hayes Senior Wellness Center - Ward 6

B-

Your interaction with our Staff, if any: : lam having haveing an excellent time learning how to operate thec computer.
Your impression of our Facilities, if visited: :
the faciliers are fine.
Your thoughts on our Services offered, if applicable: : The service offered here are fine.

11/04/2013



Hayes Senior Wellness Center - Ward 6

A+

Your interaction with our Staff, if any: : She is a great tearch
Your impression of our Facilities, if visited: : I love this place
Your thoughts on our Services offered, if applicable: : The services is awksome here
Any other comments: : no
Please provide us with your email so that we can better respond to your feedback. : CHolston@hotmail.com

11/04/2013



Hayes Senior Wellness Center - Ward 6

A

Your interaction with our Staff, if any: : Staff is great.
Your impression of our Facilities, if visited: : Facilities is wonderful.
Your thoughts on our Services offered, if applicable: : Services is fine.
Any other comments: : Thank you.

11/04/2013



Model Cities Senior Wellness Center - Ward 5

A+

Your interaction with our Staff, if any: : my interactions are all positive
Your impression of our Facilities, if visited: : not a visitor this is my home site.
Your thoughts on our Services offered, if applicable: : i like the varity model cities affords us, exercise line dance Pilates

information on health nutrition ,these add to my joy in life.

11/04/2013



Model Cities
Senior Wellness
Center - Ward 5



Your interaction with our Staff, if any: : very good

Your impression of our Facilities, if visited: : yes

11/04/2013