

Grade DC Report: Previous Week

Location Performance Analysis - Previous Week

NAME	GRADE	REVIEWS	INSIGHTS	IMPRESSIONS
DCOA	A+	13	77	86
Hayes Senior Wellness Center - Ward 6	A+	8	33	33
DC Office on Aging	--	1	10	10

Location Performance Monthly Trends

NAME	OCTOBER	SEPTEMBER	AUGUST	JULY	JUNE
DCOA	▲ A+ $\frac{360}{67}$	A $\frac{577}{106}$	A $\frac{671}{88}$	A+ $\frac{444}{80}$	A+ $\frac{335}{72}$
East River Family Strengthening Collaborative (Ward 7)	■ -- $\frac{0}{0}$	A- $\frac{42}{4}$	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	A+ $\frac{14}{3}$
DC Office on Aging	◆ -- $\frac{10}{1}$	A+ $\frac{36}{5}$	■ -- $\frac{6}{1}$	■ -- $\frac{2}{1}$	■ -- $\frac{0}{0}$
Seabury Aging Services (Ward 5)	▼ -- $\frac{3}{1}$	A $\frac{13}{6}$	■ -- $\frac{6}{2}$	A $\frac{13}{4}$	A+ $\frac{33}{10}$
Model Cities Senior Wellness Center - Ward 5	▼ A $\frac{105}{15}$	A+ $\frac{37}{6}$	A- $\frac{130}{20}$	A+ $\frac{92}{17}$	A $\frac{39}{7}$
Family Matters of Greater Washington (Ward 8)	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{3}{1}$	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$
Hayes Senior Wellness Center - Ward 6	▲ A $\frac{113}{24}$	B+ $\frac{271}{39}$	A- $\frac{286}{31}$	A+ $\frac{122}{16}$	A+ $\frac{129}{20}$
Terrific, Inc. (Ward 4)	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{8}{2}$	■ -- $\frac{3}{2}$
Terrific, Inc. (Ward 1)	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{2}{1}$
IONA Senior Services (Ward 3)	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{4}{1}$	■ -- $\frac{5}{2}$
The Washington Seniors Wellness Center - Ward 7	▲ -- $\frac{5}{1}$	■ -- $\frac{17}{2}$	B+ $\frac{58}{8}$	B+ $\frac{13}{3}$	■ -- $\frac{13}{1}$
Congress Heights Senior Wellness Center - Ward 8	▼ A+ $\frac{44}{4}$	A+ $\frac{53}{3}$	A+ $\frac{87}{6}$	A+ $\frac{137}{15}$	■ -- $\frac{16}{1}$
Hattie Holmes Senior Wellness Center - Ward 4	■ -- $\frac{0}{0}$	■ -- $\frac{32}{1}$	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$
Family Matters of Greater Washington (Ward 6)	■ -- $\frac{0}{0}$	■ -- $\frac{0}{0}$	A+ $\frac{38}{9}$	■ -- $\frac{0}{0}$	A+ $\frac{17}{6}$
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	◆ A+ $\frac{13}{3}$	■ -- $\frac{3}{1}$	■ -- $\frac{0}{0}$	A+ $\frac{17}{4}$	■ -- $\frac{4}{1}$

Location Benchmarks - Previous Week

	OVERALL	SERVICE	FACILITIES AND AMENITIES	OFFERING
DCOA	 77 Insights 13 Reviews	 31 Insights 10 Reviews	 25 Insights 10 Reviews	 7 Insights 4 Reviews
Hayes Senior Wellness Center - Ward 6	 33 Insights 8 Reviews	 13 Insights 8 Reviews	 12 Insights 7 Reviews	 7 Insights 4 Reviews
DC Office on Aging	 10 Insights 1 Reviews	 7 Insights 1 Reviews	 3 Insights 1 Reviews	 0 Insights 0 Reviews

13 Reviews - Previous Week

<p>Your interaction with our Staff, if any: : <i>ms mary</i> is <i>very nice</i> and <i>helps with all my needs</i></p> <p>Your impression of our Facilities, if visited: : it is <i>very nice</i></p> <p>Your thoughts on our Services offered, if applicable: : it is <i>very helpfull</i></p> <p>Any other comments: : <i>ms mary brights my day</i></p> <p>Please provide us with your email so that we can better respond to your feedback. : <i>i don't have a email</i></p>		Hayes Senior Wellness Center - Ward 6	
10/25/2013			
<p>Your interaction with our Staff, if any: : <i>Ms. S. Briscoe</i> is <i>dutiful</i> and <i>reliable</i> worker</p> <p>Your impression of our Facilities, if visited: : Multi-purpose <i>facility</i> is <i>wonderful</i></p> <p>Your thoughts on our services offered, if applicable: : The services offered cover full spectrum</p> <p>Any other comments: : <i>It is a pleasure to come here</i></p>		Hayes Senior Wellness Center - Ward 6	
10/25/2013			
<p>Your interaction with our staff, if any: : The interaction with tne staff is <i>very caring</i> and <i>understanding</i> of their instuction.</p> <p>Your impression of our facilities, if visited: : The facilities are <i>well kept</i>.</p> <p>Your thoughts on our Services offered, if applicable: : The <i>computer instrsuction</i> is <i>excellent</i>.</p> <p>Please provide us with your email so that we can better respond to your feedback. : <i>duckett.ernest@yahoo.com</i></p>		Hayes Senior Wellness Center - Ward 6	
10/24/2013			
<p>Your interaction with our staff, if any: : The staff is <i>very friendly</i>.</p> <p>Your impression of our Facilities, if visited: : The Facilities is <i>very helpful</i> in the arear.</p> <p>Your thoughts on our Services offered, if applicable: : The service is <i>good</i>.</p> <p>Any other comments: : <i>Continue to service hot food</i>.</p>		Hayes Senior Wellness Center - Ward 6	
10/24/2013			
<p>Your interaction with our Staff, if any: : <i>I interation with staff</i> is <i>great</i></p> <p>Your impression of our Facilities, if visited: : The <i>center</i> is <i>nice</i></p> <p>Your thoughts on our Services offered, if applicable: : The service is <i>good</i></p> <p>Any other comments: : Think <i>you should get another food service</i></p>		Hayes Senior Wellness Center - Ward 6	
10/24/2013			
<p>Your interaction with our Staff, if any: : <i>very good</i></p>		Hayes Senior Wellness Center - Ward 6	

Your interaction with our Staff, if any: : very good
Your impression of our Facilities, if visited: : very good

10/24/2013



Hayes Senior
Wellness Center
- Ward 6

A+

Your interaction with our Staff, if any: : my interaction is good
Your impression of our Facilities, if visited: : very clean
Your thoughts on our Services offered, if applicable: : very good

10/24/2013



DCOA

A+

Your interaction with our Staff, if any: : Alice Thompson, Community Outreach Specialist, coordinated DC Health Fair today at Iona's Active Wellness Program. Older adults received flu shots and hearing screenings. Doug Klein of US Attorney's Office provided information on scams which target older adults. His presentation generated a great deal of discussion. It was an excellent event.

Please provide us with your email so that we can better respond to your feedback. : thines@iona.org

10/23/2013

Thanks to @DCAgingNews @Walgreens and @DC_HSEMA for keeping our seniors safe. pic.twitter.com/BvGU7JIT9z

10/22/2013



DCOA

A+

Looking 4ward 2 being @ opening of Vida Brightwood nutrition site @11AM! Aligns w/ @DCAgingNews strategy 2 increase nutrition programs 4 srs

10/22/2013



DCOA

A+



Hayes Senior
Wellness Center
- Ward 6

A+

Any other comments: : Had a great workout in the BUTTS & GUTS class with Mr. Yates. Always well-mana ged and thought-out. Sure fels good too! Thanks Mr. Yates!

Please provide us with your email so that we can better respond to your feedback. : dorcas.dessaso@comcast.net

10/21/2013



DC Office on
Aging

A+

Your interaction with our Staff, if any: : All members are friendly,kind,with great smiles and very helpful at any time.
Your impression of our Facilities, if visited: : Nice and clean with an atmosphere of the best company.
Your thoughts on our Services offered, if applicable: : With services like this you can not lose in any situation you do not want to.

Any other comments: : With MS Maria Anderson and the rest of the staff on K ST.NE THANK YOU ALL.

Please provide us with your email so that we can better respond to your feedback. : parkercomoleatha@yahoo.com

10/21/2013



DCOA

A+

Any other comments: : Again this year, words cannot adequately express how much we appreciate all of your weeks of hard work, time and efforts planning, preparing for and producing the excellent presentations, exhibits, information and materials in your sponsorship with our AARP SWWF Chapter of the Community Health and Wellness Fair on Wednesday October 16, 2013.

The Health and Wellness Fair at River Park Mutual Homes was very successful with close to 80 attendees. Because of your personal community involvement and expertise securing the vendors and presenters, we were able to provide screenings, services, information and materials, for 32 Walgreens flu vaccine requests, and over 30 UDC hearing, and Wal-Mart vision and blood pressure requests. We also delivered a tremendous amount of health and medical information from the DC Office on Aging, AARP, MedStar, Dr. Teasdell and her presenters from the Aging And Disability Resource Center, Legal Counsel for the Elderly, Homeland Security, etc.

Your enthusiastic leadership and hands on involvement contributed much to the success of the event and we truly appreciate your willingness to assume a very important role in this venture.

The River Park residents, staff, our neighbors, families and friends attending the Health Fair were happy that they were able to receive the screenings and services on site without having to travel to other places and spend time and money seeking the screenings. This was a great opportunity for us to have this special service on site and to bring this personal health and wellness service to our community of all ages. This service and others like it, certainly help to make the District of Columbia an Age Friendly City.

Please know that we are aware of your very full schedule of community programs and commitments to other office on Aging requests, so your efforts and support on behalf of our community and neighbors do not go unnoticed. For a second year, you have revealed to us your generous and caring spirit and the extent to which you are willing to personally give of yourself to help those who need health and medical services.

Continue the meaningful, important and very necessary work that you do helping to inform, educate and keep all of us healthy and well.

Please provide us with your email so that we can better respond to your feedback. : bettyjeantolbertjones@yahoo.com

10/21/2013
