

Grade DC Report: Previous Week

Location Performance Analysis - Previous Week

NAME	GRADE	REVIEWS	INSIGHTS	IMPRESSIONS
DCOA	A+	8	23	38
Hayes Senior Wellness Center - Ward 6	A+	2	14	14

Location Performance Monthly Trends

NAME	JULY	JUNE	MAY	APRIL	MARCH
DCOA	▼ A $\frac{281}{64}$	A+ $\frac{335}{72}$	A $\frac{810}{162}$	A+ $\frac{609}{111}$	A+ $\frac{748}{109}$
East River Family Strengthening Collaborative (Ward 7)	▬ -- $\frac{0}{0}$	A+ $\frac{14}{3}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	B $\frac{10}{3}$
DC Office on Aging	▲ A $\frac{2}{1}$	▬ -- $\frac{0}{0}$	B+ $\frac{13}{4}$	A+ $\frac{15}{1}$	A+ $\frac{12}{1}$
Seabury Aging Services (Ward 5)	▼ A $\frac{13}{4}$	A+ $\frac{33}{10}$	A $\frac{29}{9}$	A+ $\frac{23}{4}$	A+ $\frac{3}{1}$
Model Cities Senior Wellness Center - Ward 5	▲ A+ $\frac{92}{17}$	A $\frac{39}{7}$	A $\frac{39}{6}$	A $\frac{43}{6}$	A $\frac{123}{17}$
Family Matters of Greater Washington (Ward 8)	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	A+ $\frac{31}{5}$
Hayes Senior Wellness Center - Ward 6	▲ A+ $\frac{60}{10}$	A+ $\frac{129}{20}$	A+ $\frac{440}{55}$	A+ $\frac{137}{20}$	A+ $\frac{36}{3}$
Terrific, Inc. (Ward 4)	▲ A $\frac{8}{2}$	F $\frac{3}{2}$	▬ -- $\frac{0}{0}$	F $\frac{7}{1}$	▬ -- $\frac{0}{0}$
Terrific, Inc. (Ward 1)	▬ -- $\frac{0}{0}$	F $\frac{2}{1}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$
IONA Senior Services (Ward 3)	▲ A+ $\frac{4}{1}$	D $\frac{5}{2}$	B- $\frac{3}{1}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$
The Washington Seniors Wellness Center - Ward 7	▼ B+ $\frac{13}{3}$	A+ $\frac{13}{1}$	A $\frac{7}{1}$	A+ $\frac{17}{3}$	A $\frac{38}{7}$
Congress Heights Senior Wellness Center - Ward 8	▼ A $\frac{38}{7}$	A+ $\frac{16}{1}$	A+ $\frac{76}{7}$	A+ $\frac{173}{10}$	A+ $\frac{360}{32}$
Hattie Holmes Senior Wellness Center - Ward 4	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	A+ $\frac{8}{3}$	A+ $\frac{5}{1}$	A+ $\frac{3}{1}$
Family Matters of Greater Washington (Ward 6)	▬ -- $\frac{0}{0}$	A+ $\frac{17}{6}$	A+ $\frac{69}{30}$	A+ $\frac{128}{44}$	A+ $\frac{66}{20}$
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	▲ A+ $\frac{17}{4}$	B $\frac{4}{1}$	A+ $\frac{19}{6}$	▬ -- $\frac{0}{0}$	A+ $\frac{16}{4}$

Location Benchmarks - Previous Week

	OVERALL	SERVICE	FACILITIES AND AMENITIES
DCOA	 8 Reviews 23 Insights	 4 Reviews 13 Insights	 3 Reviews 6 Insights
Hayes Senior Wellness Center - Ward 6	 2 Reviews 14 Insights	 2 Reviews 10 Insights	 2 Reviews 4 Insights

8 Reviews - Previous Week

<p>Your interaction with our staff, if any: : Maria is a great person was very helpful in finding employment me her at#441.She assisted tremendously today with employment leads, I am very excited.</p> <p>Your impression of our Facilities, if visited: : Fantastic, very nice office.</p> <p>Your thoughts on our Services offered, if applicable: : All service are very good.</p> <p>Any other comments: : I trul appreciate all the help asisted with, all staff is very nice and helpful , and congenial. Ms. assisted me with the computer lab and encouraged me to participate in the Wellnes Center.</p> <p>Feel free to send us your email address – it might help us respond to your feedback. : Douglas@gmail.com</p>		Hayes Senior Wellness Center - Ward 6	
<p>@CHCADC Thanks for the follow! If you know of seniors who may need our assistance, please refer them to us. 202-724-5626 @DCAgingNews</p>		DCOA	
<p>Your interaction with our Staff, if any: : thank you to DCOA for assisting MPD on issues that affect our seniors - most recently our missing senior in ward 5 as well as the sr in ward 8 with the tree down on her roof</p> <p>Your impression of our Facilities, if visited: : na</p> <p>Your thoughts on our Services offered, if applicable: : they are always helpful and professional .. Dr Thompson is the best !!</p> <p>Feel free to send us your email address – it might help us respond to your feedback. : diane.groomes@dc.gov</p>		DCOA	
<p>@DrJohnMThompson @DCAgingNews No. The director has not been open to suggestions that might cost more \$. Please tell me who to speak with.</p>		DCOA	
<p>@mhilt26 Great idea! Have you spoken to the Senior Wellness Center director and staff for additional program offering? @DCAgingNews</p>		DCOA	
<p>@AARPCD This is a much needed resource! @DCAgingNews @alzassociation</p>		DCOA	
<p>Thx 4 RT! MT@NEDCScoop: #RFA 4 competitive ward agency grants 4 DCOA services available 4 details http://1.usa.gov/13gcDZV #AgeFriendlyDC</p>		DCOA	
<p>Your interaction with our Staff, if any: : Great.</p> <p>Your impression of our Facilities, if visited: : Wonderful.</p> <p>Your thoughts on our Services offered, if applicable: : Magnificent.</p> <p>Any other comments: : I am the Computer Instructor, and I would like to compliment the seniors on understanding when I make a mistake, they sometimes correct me. Such as when I type southeast as S.E., when they say SE, instead, or spell Niagara, Niagra they understand that even I am human and make mistakes, too. I would like to thank them in advance for their many understandings in educating them on technology.</p> <p>Feel free to send us your email address – it might help us respond to your feedback. : dorothy.green@udc.edu</p>		Hayes Senior Wellness Center - Ward 6	