

Grade DC Report: Previous Week

Location Performance Analysis - Previous Week

NAME	GRADE	REVIEWS	INSIGHTS	IMPRESSIONS
DCOA	A	28	98	113
Seabury Aging Services (Ward 5)	A+	10	33	33
Model Cities Senior Wellness Center - Ward 5	A+	4	26	26
IONA Senior Services (Ward 3)	D	2	5	5
Hayes Senior Wellness Center - Ward 6	A+	1	4	4
Terrific, Inc. (Ward 4)	F	2	3	3
Terrific, Inc. (Ward 1)	F	1	2	2

Location Performance Monthly Trends

NAME	JULY	JUNE	MAY	APRIL	MARCH
DCOA	-- 0/0	A+ 335/72	A 810/162	A+ 609/111	A+ 748/109
East River Family Strengthening Collaborative (Ward 7)	-- 0/0	A+ 14/3	-- 0/0	-- 0/0	B 10/3
DC Office on Aging	-- 0/0	-- 0/0	B+ 13/4	A+ 15/1	A+ 12/1
Seabury Aging Services (Ward 5)	-- 0/0	A+ 33/10	A 29/9	A+ 23/4	A+ 3/1
Model Cities Senior Wellness Center - Ward 5	-- 0/0	A 39/7	A 39/6	A 43/6	A 123/17
Family Matters of Greater Washington (Ward 8)	-- 0/0	-- 0/0	-- 0/0	-- 0/0	A+ 31/5
Hayes Senior Wellness Center - Ward 6	-- 0/0	A+ 129/20	A+ 440/55	A+ 137/20	A+ 36/3
Terrific, Inc. (Ward 4)	-- 0/0	F 3/2	-- 0/0	F 7/1	-- 0/0
Terrific, Inc. (Ward 1)	-- 0/0	F 2/1	-- 0/0	-- 0/0	-- 0/0
IONA Senior Services (Ward 3)	-- 0/0	D 5/2	B- 3/1	-- 0/0	-- 0/0
The Washington Seniors Wellness Center - Ward 7	-- 0/0	A+ 13/1	A 7/1	A+ 17/3	A 38/7
Congress Heights Senior Wellness Center - Ward 8	-- 0/0	A+ 16/1	A+ 76/7	A+ 173/10	A+ 360/32
Hattie Holmes Senior Wellness Center - Ward 4	-- 0/0	-- 0/0	A+ 8/3	A+ 5/1	A+ 3/1
Family Matters of Greater Washington (Ward 6)	-- 0/0	A+ 17/6	A+ 69/30	A+ 128/44	A+ 66/20
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	-- 0/0	B 4/1	A+ 19/6	-- 0/0	A+ 16/4

Location Benchmarks - Previous Week

	OVERALL	FACILITIES AND AMENITIES	SERVICE	OFFERING
DCOA	 28 Reviews 98 Insights	 27 Reviews 49 Insights	 25 Reviews 33 Insights	 3 Reviews 4 Insights
Seabury Aging Services (Ward 5)	 10 Reviews 33 Insights	 10 Reviews 19 Insights	 10 Reviews 10 Insights	 1 Reviews 1 Insights
Model Cities Senior Wellness Center - Ward 5	 4 Reviews 26 Insights	 4 Reviews 7 Insights	 4 Reviews 12 Insights	 2 Reviews 3 Insights
IONA Senior Services (Ward 3)	 2 Reviews 5 Insights	 2 Reviews 3 Insights	 2 Reviews 2 Insights	
Hayes Senior Wellness Center - Ward 6	 1 Reviews 4 Insights	 1 Reviews 2 Insights	 1 Reviews 1 Insights	
Terrific, Inc. (Ward 4)	 2 Reviews 3 Insights	 2 Reviews 2 Insights	 1 Reviews 1 Insights	
Terrific, Inc. (Ward 1)	 1 Reviews 2 Insights	 1 Reviews 1 Insights	 1 Reviews 1 Insights	

28 Reviews - Previous Week

<p>Your interaction with our Staff, if any: : good</p> <p>Your impression of our Facilities, if visited: : your computers need help</p>	 <p>Model Cities Senior Wellness Center - Ward 5</p> 
<p>06/27/2013</p>	
<p>Your interaction with our Staff, if any: : good</p> <p>Your impression of our Facilities, if visited: : clean</p> <p>Your thoughts on our Services offered, if applicable: : shopping trip and weight training</p>	 <p>DCOA</p> 
<p>06/27/2013</p>	
<p>Your interaction with our Staff, if any: : v/ery good</p> <p>Your impression of our Facilities, if visited: : great</p> <p>Your thoughts on our Services offered, if applicable: : I like playing card with the guy</p>	 <p>DCOA</p> 
<p>06/27/2013</p>	
<p>Your interaction with our staff, if any: : the staff helps me with the chair exercise</p> <p>Your impression of our Facilities, if visited: : excellent</p> <p>Your thoughts on our Services offered, if applicable: : I like the nutrition class because it help me plan my meals</p>	 <p>Model Cities Senior Wellness Center - Ward 5</p> 
<p>06/27/2013</p>	



Model Cities Senior Wellness Center - Ward 5



Your interaction with our Staff, if any: : excellent.and.marvelous
Your impression of our Facilities, if visited: : the staff is very helpfull
Your thoughts on our Services offered, if applicable: : the services are excellent
Any other comments: : the people are very friendly and helpfull

06/27/2013



Model Cities Senior Wellness Center - Ward 5



Your interaction with our staff, if any: : Model Cities staff is very helpful in any way they can. Mr. Cherry is always there to help you with the computer class and our excersie class is outstanding. We have the best director in town.

Your impression of our facilities, if visited: : Our facilities is very bright and clean with a cheerful atmosphere at all times. There are a lot of activites everyday.
Your thoughts on our Services offered, if applicable: : There is always someone here to help you with your problems if there are any. The staff are always willing and able.
Any other comments: : I would not attend another center in this city. This is the best wellness center in Washington, DC It is our home away from home. I attend this center everyday and would come on Sunday if it was open. I just love coming here.

06/27/2013



DCOA



Your interaction with our staff, if any: : staff has helped me alot in this program
Your impression of our Facilities, if visited: : good
Your thoughts on our Services offered, if applicable: : I like game time and I use the gym alot

06/27/2013



DCOA



Your interaction with our Staff, if any: : excellent
Your impression of our Facilities, if visited: : vary good
Your thoughts on our Services offered, if applicable: : we have alot of good programs

06/27/2013



DCOA



Your interaction with our Staff, if any: : very good ..Mr Cherry is a good computer teacher
Your impression of our Facilities, if visited: : very clean and has alot of activities
Your thoughts on our Services offered, if applicable: : good severies

06/27/2013



Hayes Senior Wellness Center - Ward 6



Your interaction with our Staff, if any: : excellent
Your impression of our Facilities, if visited: : friendly
Your thoughts on our Services offered, if applicable: : meet my needs
Any other comments: : coming back

06/27/2013

@marcwilliams33 @mayorvincegray @OneCitySYEP @EOMONE1 @Juan_Ward1 @DCAgingNews @DCDPR Thank you all for the retweets. #Information is #power



DCOA



06/25/2013



Seabury Aging Services (Ward 5)



Your interaction with our Staff, if any: : very good
Your impression of our Facilities, if visited: : very good
Your thoughts on our Services offered, if applicable: : good

06/25/2013



Seabury Aging Services (Ward 5)



<p>Your interaction with our Staff, if any: : excellent Your impression of our Facilities, if visited: : good Your thoughts on our Services offered, if applicable: : good Any other comments: : better food choices</p>	06/25/2013		Services (ward 5)	B+
<p>Your interaction with our Staff, if any: : excellent Your thoughts on our Services offered, if applicable: : excellent</p>	06/25/2013		Seabury Aging Services (Ward 5)	A+
<p>Your interaction with our Staff, if any: : poor Your thoughts on our Services offered, if applicable: : poor</p>	06/25/2013		IONA Senior Services (Ward 3)	F
<p>Your interaction with our Staff, if any: : sent men dressed like women to talk to seniord Your thoughts on our Services offered, if applicable: : poor Any other comments: : do not send homos</p>	06/25/2013		Terrific, Inc. (Ward 4)	F
<p>Your interaction with our Staff, if any: : very good Your impression of our Facilities, if visited: : good Your thoughts on our Services offered, if applicable: : very good</p>	06/25/2013		Seabury Aging Services (Ward 5)	A+
<p>Your interaction with our Staff, if any: : excellent Your impression of our Facilities, if visited: : excellent Your thoughts on our Services offered, if applicable: : excellent</p>	06/25/2013		Seabury Aging Services (Ward 5)	A+
<p>Your interaction with our Staff, if any: : excellent Your impression of our Facilities, if visited: : verygood Your thoughts on our Services offered, if applicable: : verygood</p>	06/25/2013		Seabury Aging Services (Ward 5)	A+
<p>Your interaction with our Staff, if any: : excellent Your impression of our Facilities, if visited: : excellent Your thoughts on our Services offered, if applicable: : excellent Any other comments: : Lord God Thanks</p>	06/25/2013		Seabury Aging Services (Ward 5)	A+
<p>Your interaction with our Staff, if any: : good</p>	06/25/2013		Seabury Aging Services (Ward 5)	A+

Your impression of our Facilities, if visited: : good
Your thoughts on our Services offered, if applicable: : good
Any other comments: : God bless

06/25/2013



Seabury Aging Services (Ward 5)

A+

Your interaction with our Staff, if any: : good
Your impression of our Facilities, if visited: : good
Your thoughts on our Services offered, if applicable: : good
Any other comments: : thank you

06/25/2013



Seabury Aging Services (Ward 5)

A+

Your interaction with our Staff, if any: : good
Your impression of our Facilities, if visited: : good
Your thoughts on our Services offered, if applicable: : good
Any other comments: : God bless your service

06/25/2013



Terrific, Inc. (Ward 4)

F

Your interaction with our Staff, if any: : poor
Your thoughts on our Services offered, if applicable: : poor

06/25/2013



Terrific, Inc. (Ward 1)

F

Your interaction with our Staff, if any: : poor
Your thoughts on our Services offered, if applicable: : poor

06/25/2013



IONA Senior Services (Ward 3)

B-

Your interaction with our Staff, if any: : poor
Your impression of our Facilities, if visited: : good
Your thoughts on our Services offered, if applicable: : good

06/25/2013

@AARPDC Thks 4 the retweet! Look forward to our continued work on #agefriendlydc This is fun stuff! @EOMONE1 @mayorvincegray @DCAgingNews



DCOA

A+

06/24/2013



DCOA

A+

Your interaction with our Staff, if any: : very good
Your impression of our Facilities, if visited: : wonderful
Your thoughts on our Services offered, if applicable: : wonderful
Any other comments: : very good

06/24/2013