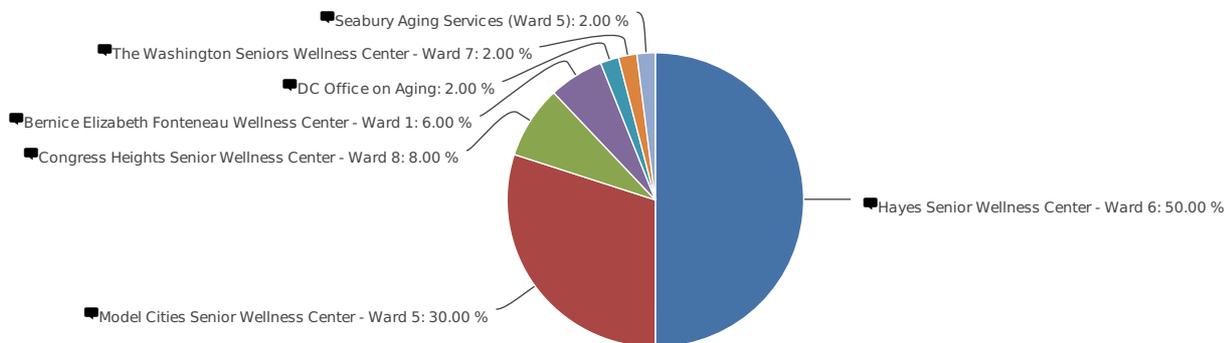


Grade DC Report: Month-End

Location Performance Trends

NAME	OCTOBER	SEPTEMBER	AUGUST	JULY	JUNE
DCOA	▲ A+ $\frac{371}{69}$	A $\frac{577}{106}$	A $\frac{671}{88}$	A+ $\frac{444}{80}$	A+ $\frac{335}{72}$
East River Family Strengthening Collaborative (Ward 7)	▬ -- $\frac{0}{0}$	A- $\frac{42}{4}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	A+ $\frac{14}{3}$
DC Office on Aging	◆ -- $\frac{10}{1}$	A+ $\frac{36}{5}$	▬ -- $\frac{6}{1}$	▬ -- $\frac{2}{1}$	▬ -- $\frac{0}{0}$
Seabury Aging Services (Ward 5)	▼ -- $\frac{3}{1}$	A $\frac{13}{6}$	▬ -- $\frac{6}{2}$	A $\frac{13}{4}$	A+ $\frac{33}{10}$
Model Cities Senior Wellness Center - Ward 5	▼ A $\frac{105}{15}$	A+ $\frac{37}{6}$	A- $\frac{130}{20}$	A+ $\frac{92}{17}$	A $\frac{39}{7}$
Family Matters of Greater Washington (Ward 8)	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{3}{1}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$
Hayes Senior Wellness Center - Ward 6	▲ A $\frac{123}{25}$	B+ $\frac{271}{39}$	A- $\frac{286}{31}$	A+ $\frac{122}{16}$	A+ $\frac{129}{20}$
Terrific, Inc. (Ward 4)	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{8}{2}$	▬ -- $\frac{3}{2}$
Terrific, Inc. (Ward 1)	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{2}{1}$
IONA Senior Services (Ward 3)	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{4}{1}$	▬ -- $\frac{5}{2}$
The Washington Seniors Wellness Center - Ward 7	▲ -- $\frac{5}{1}$	▬ -- $\frac{17}{2}$	B+ $\frac{58}{8}$	B+ $\frac{13}{3}$	▬ -- $\frac{13}{1}$
Congress Heights Senior Wellness Center - Ward 8	▼ A+ $\frac{44}{4}$	A+ $\frac{53}{3}$	A+ $\frac{87}{6}$	A+ $\frac{137}{15}$	▬ -- $\frac{16}{1}$
Hattie Holmes Senior Wellness Center - Ward 4	▬ -- $\frac{0}{0}$	▬ -- $\frac{32}{1}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$
Family Matters of Greater Washington (Ward 6)	▬ -- $\frac{0}{0}$	▬ -- $\frac{0}{0}$	A+ $\frac{38}{9}$	▬ -- $\frac{0}{0}$	A+ $\frac{17}{6}$
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	◆ A+ $\frac{13}{3}$	▬ -- $\frac{3}{1}$	▬ -- $\frac{0}{0}$	A+ $\frac{17}{4}$	▬ -- $\frac{4}{1}$

Location Distribution



Location Category Benchmarks

	OVERALL	SERVICE	FACILITIES AND AMENITIES	OFFERING	GENERAL EXPERIENCE
DCOA	371 Insights 69 Reviews	158 Insights 50 Reviews	124 Insights 48 Reviews	36 Insights 14 Reviews	3 Insights 3 Reviews
Hayes Senior Wellness Center - Ward 6	123 Insights 25 Reviews	47 Insights 21 Reviews	37 Insights 20 Reviews	23 Insights 9 Reviews	3 Insights 3 Reviews
Model Cities Senior Wellness Center - Ward 5	105 Insights 15 Reviews	47 Insights 14 Reviews	43 Insights 14 Reviews	5 Insights 2 Reviews	0 Insights 0 Reviews
Congress Heights Senior Wellness Center - Ward 8	44 Insights 4 Reviews	21 Insights 4 Reviews	15 Insights 4 Reviews	7 Insights 2 Reviews	0 Insights 0 Reviews
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	13 Insights 3 Reviews	5 Insights 3 Reviews	8 Insights 3 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews
DC Office on Aging	10 Insights 1 Reviews	7 Insights 1 Reviews	3 Insights 1 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews
The Washington Seniors Wellness Center - Ward 7	5 Insights 1 Reviews	4 Insights 1 Reviews	1 Insights 1 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews
Seabury Aging Services (Ward 5)	3 Insights 1 Reviews	1 Insights 1 Reviews	2 Insights 1 Reviews	0 Insights 0 Reviews	0 Insights 0 Reviews

Themes

Top 5 Themes		Bottom 5 Themes	
staff	41	exercise equ...	2
DCOA	33	Every exercis...	1
facilities	32	director of the...	1
Services offer...	25	Maintenance...	1
interaction w...	8	well balance ...	1