

Grade DC Report: Previous Week

Location Performance Analysis - Previous Week

NAME	GRADE	REVIEWS	INSIGHTS	IMPRESSIONS
DCOA	C	9	26	41
The Washington Seniors Wellness Center - Ward 7	--	1	4	4
DC Office on Aging	--	2	3	3
East River Family Strengthening Collaborative (Ward 7)	--	1	3	3

Location Performance Monthly Trends

NAME	DECEMBER	NOVEMBER	OCTOBER	SEPTEMBER	AUGUST
DCOA	▼ A $\frac{150}{37}$	A+ $\frac{406}{82}$	A+ $\frac{402}{73}$	A $\frac{577}{106}$	A $\frac{671}{88}$
East River Family Strengthening Collaborative (Ward 7)	▲ -- $\frac{3}{1}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	A- $\frac{42}{4}$	-- $\frac{0}{0}$
DC Office on Aging	▲ -- $\frac{3}{2}$	-- $\frac{0}{0}$	-- $\frac{10}{1}$	A+ $\frac{36}{5}$	-- $\frac{6}{1}$
Seabury Aging Services (Ward 5)	-- $\frac{0}{0}$	A+ $\frac{10}{3}$	-- $\frac{3}{1}$	A $\frac{13}{6}$	-- $\frac{6}{2}$
Model Cities Senior Wellness Center - Ward 5	▲ A+ $\frac{13}{3}$	A+ $\frac{121}{27}$	A $\frac{105}{15}$	A+ $\frac{37}{6}$	A- $\frac{130}{20}$
Family Matters of Greater Washington (Ward 8)	-- $\frac{0}{0}$	-- $\frac{11}{2}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{3}{1}$
Hayes Senior Wellness Center - Ward 6	▲ A $\frac{71}{11}$	A $\frac{133}{22}$	A $\frac{153}{28}$	B+ $\frac{271}{39}$	A- $\frac{286}{31}$
Terrific, Inc. (Ward 4)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
Terrific, Inc. (Ward 1)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
IONA Senior Services (Ward 3)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
The Washington Seniors Wellness Center - Ward 7	▲ A+ $\frac{9}{3}$	-- $\frac{0}{0}$	-- $\frac{5}{1}$	-- $\frac{17}{2}$	B+ $\frac{58}{8}$
Congress Heights Senior Wellness Center - Ward 8	-- $\frac{0}{0}$	A+ $\frac{60}{4}$	A+ $\frac{44}{4}$	A+ $\frac{53}{3}$	A+ $\frac{87}{6}$
Hattie Holmes Senior Wellness Center - Ward 4	-- $\frac{0}{0}$	A+ $\frac{19}{3}$	-- $\frac{0}{0}$	-- $\frac{32}{1}$	-- $\frac{0}{0}$
Family Matters of Greater Washington (Ward 6)	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	A+ $\frac{38}{9}$
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	-- $\frac{0}{0}$	A+ $\frac{34}{9}$	A+ $\frac{13}{3}$	-- $\frac{3}{1}$	-- $\frac{0}{0}$

Location Benchmarks - Previous Week

	OVERALL	FACILITIES AND AMENITIES	SERVICE	GENERAL EXPERIENCE
DCOA	 26 Insights 9 Reviews	 14 Insights 4 Reviews	 5 Insights 5 Reviews	 1 Insights 1 Reviews
The Washington Seniors Wellness Center - Ward 7	 4 Insights 1 Reviews	 3 Insights 1 Reviews	 1 Insights 1 Reviews	 0 Insights 0 Reviews
DC Office on Aging	 3 Insights 2 Reviews	 1 Insights 1 Reviews	 2 Insights 2 Reviews	 0 Insights 0 Reviews
East River Family Strengthening Collaborative (Ward 7)	 3 Insights 1 Reviews	 2 Insights 1 Reviews	 1 Insights 1 Reviews	 0 Insights 0 Reviews

9 Reviews - Previous Week

<p>Your thoughts on our Services offered, if applicable: : I went to the 2013 Annual Senior Holiday celebrationAnnual Senior Holiday celebration yesterday and it was not what the program indicated. There was no blessing, no welcome by the Mr. Thompson, no keynote address by the Mayor and no chair massages. The music was so loud it was hard to carry on a conversation. Also the music was non stop. I was very disappointed and will never go again and will mention this to everyone I meet. As far as I am concerned, the event gets a D.</p> <p>Please provide us with your email so that we can better respond to your feedback. : loretta.kiron@gmail.com</p>		DCOA	
<p>Your interaction with our Staff, if any: : Staff were very helpful.</p> <p>Your thoughts on our Services offered, if applicable: : Excellent</p> <p>Any other comments: : Mayor's Christmas Party at Armory for the Seniors.</p> <p>Please provide us with your email so that we can better respond to your feedback. : slocks@winnco.com</p>		DC Office on Aging	
<p>Your interaction with our Staff, if any: : The staff, Alice Thompson, coordinated a Community Health and Wellness Fair for the Samuel Kelsey Senior Apartment Complex in 2013.</p> <p>Your thoughts on our services offered, if applicable: : The service was excellent.</p> <p>Please provide us with your email so that we can better respond to your feedback. : slocks@winnco.com</p>		DC Office on Aging	
<p>Had a great time at the @DCAgingNews seniors luncheon today...they even got me out on the dance floor. pic.twitter.com/L0nqgeCqEV</p>		DCOA	
<p>@mayorvincegray Thank you for an awesome event! The seniors loved it!!!! @dcagingnews</p>		DCOA	
<p>Photos from my annual senior holiday luncheon at the DC Armory today. Thx @DCAgingNews! http://tinyurl.com/qbbblhj pic.twitter.com/iKQHPjfRKd</p>		DCOA	
<p>Thank you Pepco for serving the District seniors @mayorvincegray Senior Holiday Party! @DCAgingNews @AgeFriendlyDC pic.twitter.com/hvs6C3irVQ</p>		DCOA	
<p>Your interaction with our Staff, if any: : very good</p> <p>Your impression of our Facilities, if visited: : very good</p> <p>Your thoughts on our Services offered, if applicable: : good</p> <p>Any other comments: : I am trying to get assistance in getting my mother in a senior facility near this center and her church on Minnesota and Blaine, she does not want to move far away from her surroundings. She prefer the Allen House, Delta House and Triangle View, this is not happening now. So if I can get someone to assist us even with the Meadow Green Courts whre she resides now but a better atmosphere for a 95 year old.</p> <p>Please provide us with your email so that we can better respond to your feedback. : jamitchelldc@yahoo. and if needed you can call me at home.</p>		East River Family Strengthening Collaborative (Ward 7)	
<p>Your interaction with our Staff, if any: : VERY GOOD</p> <p>Your impression of our Facilities, if visited: : VERY CLEAN</p> <p>Your thoughts on our Services offered, if applicable: : GREAT SERVICE</p> <p>Any other comments: : VERY HELP TO THE TO THE COMMUNITY</p> <p>Please provide us with your email so that we can better respond to your feedback. : TEABUSS @AOL.COM</p>		The Washington Seniors Wellness Center - Ward 7	