

Grade DC Report: Previous Week

Location Performance Analysis - Previous Week

NAME	GRADE	REVIEWS	INSIGHTS	IMPRESSIONS
DCOA	A+	15	147	156
Hayes Senior Wellness Center - Ward 6	A+	10	110	110
Congress Heights Senior Wellness Center - Ward 8	A+	2	24	24

Location Performance Monthly Trends

NAME	MAY	APRIL	MARCH	FEBRUARY	JANUARY
DCOA	▼ A $\frac{738}{149}$	A+ $\frac{609}{111}$	A+ $\frac{748}{109}$	A+ $\frac{623}{109}$	A $\frac{689}{163}$
East River Family Strengthening Collaborative (Ward 7)	▬ -- $\frac{0}{0}$	-- $\frac{0}{0}$	B $\frac{10}{3}$	A+ $\frac{34}{6}$	A $\frac{20}{4}$
DC Office on Aging	▼ B+ $\frac{13}{4}$	A+ $\frac{15}{1}$	A+ $\frac{12}{1}$	A+ $\frac{8}{2}$	A+ $\frac{10}{2}$
Seabury Aging Services (Ward 5)	▼ A $\frac{29}{9}$	A+ $\frac{23}{4}$	A+ $\frac{3}{1}$	-- $\frac{0}{0}$	B $\frac{60}{12}$
Model Cities Senior Wellness Center - Ward 5	▼ A- $\frac{10}{2}$	A $\frac{43}{6}$	A $\frac{123}{17}$	A+ $\frac{161}{26}$	A+ $\frac{3}{1}$
Family Matters of Greater Washington (Ward 8)	▬ -- $\frac{0}{0}$	-- $\frac{0}{0}$	A+ $\frac{31}{5}$	-- $\frac{0}{0}$	A+ $\frac{20}{4}$
Hayes Senior Wellness Center - Ward 6	▲ A+ $\frac{423}{52}$	A+ $\frac{137}{20}$	A+ $\frac{36}{3}$	A $\frac{191}{32}$	A- $\frac{51}{8}$
Terrific, Inc. (Ward 4)	▬ -- $\frac{0}{0}$	F $\frac{7}{1}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
IONA Senior Services (Ward 3)	▲ B- $\frac{3}{1}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$	-- $\frac{0}{0}$
The Washington Seniors Wellness Center - Ward 7	▼ A $\frac{7}{1}$	A+ $\frac{17}{3}$	A $\frac{38}{7}$	A+ $\frac{35}{7}$	A+ $\frac{81}{18}$
Congress Heights Senior Wellness Center - Ward 8	▼ A+ $\frac{65}{6}$	A+ $\frac{173}{10}$	A+ $\frac{360}{32}$	A+ $\frac{116}{14}$	C $\frac{10}{4}$
Hattie Holmes Senior Wellness Center - Ward 4	◆ A+ $\frac{8}{3}$	A+ $\frac{5}{1}$	A+ $\frac{3}{1}$	A+ $\frac{6}{2}$	A+ $\frac{31}{6}$
Family Matters of Greater Washington (Ward 6)	▲ A+ $\frac{69}{30}$	A+ $\frac{128}{44}$	A+ $\frac{66}{20}$	-- $\frac{0}{0}$	A- $\frac{309}{85}$
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	▲ A+ $\frac{19}{6}$	-- $\frac{0}{0}$	A+ $\frac{16}{4}$	A+ $\frac{8}{2}$	A+ $\frac{29}{4}$

Location Benchmarks - Previous Week

	OVERALL	FACILITIES AND AMENITIES	SERVICE	OFFERING
DCOA	 15 Reviews 147 Insights	 14 Reviews 63 Insights	 13 Reviews 52 Insights	 5 Reviews 8 Insights
Hayes Senior Wellness Center - Ward 6	 10 Reviews 110 Insights	 10 Reviews 46 Insights	 10 Reviews 35 Insights	 5 Reviews 8 Insights
Congress Heights Senior Wellness Center - Ward 8	 2 Reviews 24 Insights	 2 Reviews 8 Insights	 2 Reviews 16 Insights	

15 Reviews - Previous Week

<p>Your interaction with our Staff, if any: : Staff members are very helpful and courteous</p> <p>Your impression of our Facilities, if visited: : The Facilities are cheerful, clean and relaxing</p> <p>Your thoughts on our services offered, if applicable: : The services/programs/activities were well planned. I feel that my physical health has improved significantly. I am more alert, stronger and have more energy.</p> <p>Any other comments: : I am really happy that the program has been provided for us. I am currently taking advantage of all of the physical activities that have been provided.</p> <p>Feel free to send us your email address – it might help us respond to your feedback. : muythom@verizon.net</p>	 Hayes Senior Wellness Center - Ward 6 
<p>Your interaction with our Staff, if any: : My family in Chicago visited me and I took them to see my center. They want to move to DC. I love the center and the staff.</p> <p>Your impression of our Facilities, if visited: : Modern and clean. Well kept.</p> <p>Your thoughts on our Services offered, if applicable: : I am learning how to line dance. Loosing weight and making new friends.</p> <p>Any other comments: : Just what I needed in my retirement. Thank you</p>	 Hayes Senior Wellness Center - Ward 6 
<p>Your interaction with our Staff, if any: : This is just what we needed in Ward 6. We are much healthier because of the Center. The staff is great.</p> <p>Your impression of our Facilities, if visited: : The center is new and well kept. So well ventilated.</p> <p>Your thoughts on our Services offered, if applicable: : The gym is great so is the computer classes. Everyting is great. I love the nutrition classes.</p> <p>Any other comments: : I love this place. It's the best.</p>	 Hayes Senior Wellness Center - Ward 6 
<p>Your interaction with our Staff, if any: : I am a new member and I just love this place. Everyone is kind.</p> <p>Your impression of our Facilities, if visited: : The best center in town. New and clean.</p> <p>Your thoughts on our Services offered, if applicable: : The services are geat. Howard University is doing a great job. The lectures are priceless and so is the food.</p> <p>Any other comments: : I come here and learn a lot and stay healthy.</p>	 Hayes Senior Wellness Center - Ward 6 
<p>Your interaction with our staff, if any: : I think that the staff is just like family. They are always smiling and want to help. The director is my favorite. She is do kind and always bring good programs to the center. We have the best programs and center in the city.</p> <p>Your impression of our Facilities, if visited: : So clean and fresh. No dust anywhere.</p> <p>Your thoughts on our Services offered, if applicable: : So much to do. I come everyday. The lunches are great. I have made many new friends.</p> <p>Any other comments: : My husband and I workout together and we have lost weight Thank you so much</p>	 Hayes Senior Wellness Center - Ward 6 

Any other comments: My husband and I workout together and we have lost weight. Thank you so much.

05/24/2013



Hayes Senior Wellness Center - Ward 6

A+

Your interaction with our Staff, if any: : Good people. Kind and polite. Always helpful.
Your impression of our Facilities, if visited: : Clean and fresh. The lunch room is spotless and shiny.
Your thoughts on our Services offered, if applicable: : I am losing weight because of the exercise and eating better because of the nutrition classes. I love the crochet and the computer classes.
Any other comments: : This is a wonderful center. The best in town.

05/24/2013

@LAHConsults Thank you for the opportunity to partner in serving the District's seniors. @DCAgingNews



DCOA

A+

05/23/2013



Congress Heights Senior Wellness Center - Ward 8

A+

Your interaction with our staff, if any: : Sherry, our Director, is always pleasant, apparently has instructed her staff to be likewise. Willing to answer our many questions, steer us in the right direction.
Your impression of our Facilities, if visited: : Try to come at least three days, health permitting, Center always, always neat clean and comfortable.
Your thoughts on our Services offered, if applicable: : Provided with pertinent info to manage health issues, allowed to exercise according to our needs. Would be so much better if we had our own pool, as many of us have been instructed to be involved in water aerobics. Fabulous therapy for aching joints or in my case following back surgery.
Any other comments: : last but not least, lost Angie but gained Sherry. Thank you!
Feel free to send us your email address – it might help us respond to your feedback. : franccestsummers4222@yahoo.com

05/23/2013



DCOA

A+

Feel free to send us your email address – it might help us respond to your feedback. : I am writing to express my gratitude for the excellent Mayor's Senior Symposium: An Age Friendly City that I attended at the Omni Shoreham Hotel on May 10th hosted by the District of Columbia Office on Aging. This important event was not only enjoyable, but provided the residents from all areas of Washington an open opportunity to become personally involved with the "Age Friendly City Initiative" through workshop presentations and discussions in response to the demographics of urbanization and population aging.
The Symposium was obviously professionally planned and well implemented via the outstanding leadership of Dr. John Thompson, Executive Director, and the Office on Aging Staff. Our mayor, Vincent Gray, and the Office on Aging should certainly be commended for bringing this inclusive and compelling Initiative to the community to address personal, social and environmental issues that impact all of us, and will certainly improve the lives of seniors.
The hotel venue selection helped to enhance the delivery of the day's program and made for a pleasantly comfortable environment in which to obtain information, learn and share ideas and opinions. The good sampling of questions presented covered many aspects of our daily lives and helped to reveal how the quality of our lives could be improved.
All in all, the Symposium showed us a real committed effort by the city to help better prepare us for age-friendly living in the District of Columbia.

Betty Jean Tolbert Jones
Washington, D.C.
bettyjeantolbertjones@yahoo.com

05/22/2013



Hayes Senior Wellness Center - Ward 6

A+

Your interaction with our Staff, if any: : Outstanding
Your impression of our Facilities, if visited: : clean and accomodating
Your thoughts on our Services offered, if applicable: : never dreamed I could get this much for free
Any other comments: : Ms. Sherrell Briscoe is an nice, kind and helpful employee. She is pleasant everyday that I come. When new people come, she introduces and explains everything about the center so that you understand what is going on. She just about remember all of us by name. If there is anything she can help you with she does it. As the kids say she is a keeper. Thank you very much for hiring her.
Feel free to send us your email address – it might help us respond to your feedback. : cwinters6@verizon.net

05/22/2013



Congress Heights Senior Wellness Center - Ward 8

A+

Your interaction with our Staff, if any: : The Staff at the Congress Heights Senior Wellness Center is Wonderful,they are all wonderful people that God has placed in our Path.

Your impression of our **Facilities**, if visited: : The Facilities are also **wonderful** as well,we Seniors can not not ask for anything more.

Your thoughts on our **Services** offered, if applicable: : The Services offered are also **wonderful** and **very enlightening**.All the **Services** that are provided for us Seniors is **simply awesome**.

Any other comments: : Yes, I would like to give A **Shout Out** to our Director

on Aging, Dr.Thompson, hes wonderful, He was on the

Television Program called ViewPoint on Sunday.

I was getting ready for church and I stopped and saw him on the Screen. This is Older Americans Month and

he was **very informed**, **very poised** and he was so

very informed about keeping us Seniors well engaged

in many things. He talked about his CareGiving Program for people who are taking care of their Parents and are working,

how the Program is maintaining Resources for them, while they are working who have to put their parents in Respret

Care.Dr.Thompsonalso stated how he has asked the Mayor to help in aiding Afordable and Accesible

Housing here in DC, so people can remain here. He also discussed the IPOD Program that he is going to

start for us Seniors so we can help each one another in getting information to each other and to go out

and continue to be Ambassadors so everyone will be

informed concerning all issues that relate to us Seniors. He did very well, we Seniors are proud of him and we are **grateful**

to have him in our corner

fighting and working so hard for us Seniors not only at Congress Heights but for everyone.

Thanks Dr.Thompson.

Feel free to send us your email address – it might help us respond to your feedback. : florestinej@yahoo.com

05/20/2013



Hayes Senior
Wellness Center
- Ward 6



Your interaction with our **staff**, if any: : The staff is **like family**. I have lived in Ward 6 all my life and this is **great**. I don't hve to go far to stay well and learn about eating healthy and the importance of exercise.

Your impression of our **Facilities**, if visited: : The **best** in town. So **clean** and **well ventilated**. **Much better than paid gyms**.

Your thoughts on our **Services offered**, if applicable: : The services are **just what we seniors need**. The suggestion box is a **great idea** but **everything** is just great.

05/20/2013



Hayes Senior
Wellness Center
- Ward 6



Your interaction with our **Staff**, if any: : The are **nice** people. **Always trying to help** and **make me feel at home**.

Your impression of our **Facilities**, if visited: : There is such a **wonderful atmosphere** at the Hayes. It is **clean** and **modern**.

We got **new equipment** today. The **director** was so happy when she brought it into the gym. She is always **working very hard to make the center a success**.

Your thoughts on our **Services offered**, if applicable: : I am learning how to line dance, crochet and use the computer. I **love the nutrition lectures**. Thank you.

05/20/2013



Hayes Senior
Wellness Center
- Ward 6



Your interaction with our **Staff**, if any: : The staff is the **best**. So **friendly** and **polite**. They **make me feel welcome everytime** i come here.

Your impression of our **Facilities**, if visited: : The **gym** is the **best**. **Modern equipment** and **well maintained**. I was in the gym when the director brought in the new equipment. **Mrs. Kabore makes sure we get everything we need** to stay healthy. She is the **best**.

Your thoughts on our **Services offered**, if applicable: : The services are **great**. Nutrition lectures, blood pressure screenings **every thing I need**.

Any other comments: : I **love this center** and tell all my family and friends about it. **Thank you for putting this wonderful place** in Ward 6.

05/20/2013

Keeping our DC seniors connected! GREAT tech talk from Exec Dir. Dr.Thompson this morning on NBCs Viewpoint.
@DCAgingNews



DCOA



05/19/2013